

POLICY

APPENDIX 1

EDITION 006 - 01/04/2019

Cruceros Málaga S.A. is a company devoted to:

Provision of passenger services as concessionaire of the Passenger Terminals of the Port of Malaga, including the following:

- Embarkation and disembarkation of passengers
- Handling of luggage and passenger check-in
- Security control at the Terminal

The company's fiscal address is Estación Marítima de Levante S/N.

Since 2012, the Management of CRUCEROS MÁLAGA S.A. is committed to the implementation and execution of an Environmental Management System based on the UNE EN ISO 14001 standard, which has been integrated with the UNE EN ISO 9001 in 2019. Following, we recognize the actions and guidelines that guide our Integrated Management System:

- ✓ Commitment to satisfying the needs and expectations of our customers and other interested parties, as well as compliance with the requirements related to the service.
- ✓ Training and motivation of staff, adapting their knowledge to current and future needs, in order to exercise their activities in a responsible and respectful way with the environment and always with a view to business growth to other sectors of activity. Absolute respect for current rules and regulations, and for other requirements that the organisation supports and that are linked to the environmental aspects identified in the performance of our activities and their impact on the Environment.
- ✓ Scrupulous respect to the regulations and regulations in force, including environmental ones, as well as to those other requirements that the organization subscribes.
- ✓ Plan and manage in a sustainable manner the provision of our services, and, therefore, its environmental aspects and impacts, as part of our commitment to protect the environment, conservation of nature and prevention of pollution. Within our environmental context, we will work periodically to establish objectives aimed at reducing the most significant environmental aspects: light and water consumption, as part of our specific commitment relevant to the context of CRUCEROS MÁLAGA S.A.
- ✓ Identify, plan related goals and periodically review quality and environmental objectives, linked to the activity that CRUCEROS MÁLAGA S.A. performs and within the framework defined in this Policy.
- ✓ Continuous analysis of results and establishment of actions aimed at the continuous improvement of the organization, always looking for the effectiveness of our Management System.
- ✓ CRUCEROS MÁLAGA S.A. undertakes to publish every 2 years on its website, the performance of its environmental program and to consult, in an appropriate manner, with the local community and organizations and other relevant stakeholders, contributions to it.

Management of CRUCEROS MÁLAGA S.A. participates actively in the periodic review of the Integrated Management System, in order to comply with the commitment to continuously improving our activity and the Environment and is also responsible for spreading and involving all personnel in the System knowledge, by further collaborating actively in its fulfilment.

Management of CRUCEROS MÁLAGA S.A. is committed to guarantee the availability of the necessary resources to implement and maintain this Integrated Management Policy.

This Integrated Management Policy has been communicated and is available to all interested parties identified by CRUCEROS MÁLAGA S.A. It is also understood, implemented and kept up to date at all levels of the organization and by its staff. Management of CRUCEROS MÁLAGA S.A. is completely committed to this Integrated Management Policy by establishing, developing and applying it at all levels.

THE MANAGEMENT



CRUCEROS MÁLAGA S.A. Estación Marítima de Levante s/n 29001 Puerto de Málaga, Málaga

NIF: A-92.895.598